



Success Spotlights

St. Johns County

The client who gave me a note and her daughter's artwork is a current client. She is a struggling single parent with a low paying local job. She receives no child support from her child's father and no other financial support from family. She'd been close to tears earlier in the week when she came in to re-determine. I'm not sure what I did (or didn't do) which made her write the note, but it was clear she appreciated the chance to give her daughter an opportunity she alone could not financially provide. *(Note attached.)*

Putnam County

I had a client come in during the time that funding was not available. She was a single mother and was struggling with her rent and utilities. After placing her on the waitlist, I showed the client some resources in the Putnam Resource guide (which I sent home with her), explained about the 211 number, and explained to her that we at ECS had a Families in Crisis Fund. I filled out the form and turned into Rosa. I never knew if we were able to help this client until she returned to our office with a letter from the waitlist and she thanked me for referring her to the Families in Crisis (we help pay her rent and some of her utilities) and for the resource guide because she found a lot of resources that would help her with food, clothing and getting her back in school.

