Jane*, a mother of four children, had recently separated from her husband and has since lived in a shelter. Three of her children are in school, however her youngest child needed to be enrolled in the Family Self-Sufficiency (FSS) program so she could be in quality daycare while Jane looked for work. Even though ECS has a reduced parent fee for non-working parents, Jane was not even able to afford this fee. When asked for identification, Jane was only able to produce a photo copy as the husband had taken her ID, along with the children's birth certificates and shot records. Seeing that Jane's situation was desperate, ECS waived the fee to the tearful relief of Jane. Additionally, Jane was given a Resource Guide for Putnam County to help with her other needs for her family. After filling out paper work, Jane left with a smile on her face, confident that she will be able to look for work the next day.

*not her real name