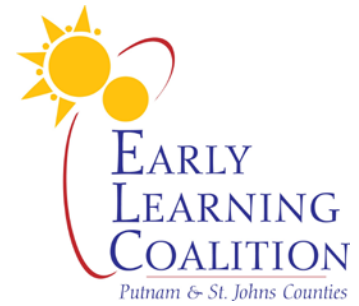


Success Spotlights



JRC*, a local company, had several employees concerned about losing childcare services if they lose their jobs. There was confusion among the staff as to if a change in employment status had to be reported to Episcopal Children's Services (ECS). ECS received a call from a concerned JRC supervisor who represented the questions and concerns of the staff. Though the company supervisor had advised the staff to call ECS when they become unemployed, ECS staff was able to confirm protocol. ECS went a step further to explain the Childcare Enrollment Checklist, Terms and Conditions and Warning Policy to her. ECS conveyed the importance of reporting any change which included receipt of unemployment benefits. The JRC supervisor asked for a copy of the terms and conditions so she could post it on their bulletin board. ECS sent copies of the documents in an email, which included: A FSS Caseworker Contact List for Putnam County, FSS/FSC business cards, sample school enrollment letter, terms and conditions, child enrollment checklist, warning notice and the Putnam County Resource Guide.

**not her real name*

